

Return Policy

Last updated April 29, 2024

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for store credit only. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within three (3) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, please email customer service at info@vibra-plate.com to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging and include your proof of purchase, then mail your return to the following address:

3999 Warbler Dr
Attn: Returns

RMA #

3999 Warbler Dr

Winter Haven, FL 33880

United States

You may also use the prepaid shipping label enclosed with your package. Return shipping charges will be paid or reimbursed by us.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least seven (7) days from the receipt of your item to process your return. We will notify you by email when your return has been processed.

EXCEPTIONS

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

Please Note

- A 20% restocking fee will be charged for all returns.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

info@vibra-plate.com